

DUCTED RESIDENTIAL PREVENTIVE MAINTENANCE CONTRACT

OPTION #1: AIR CONDITIONER OR AIR-TO-AIR HEAT PUMP PREVENTIVE MAINTENANCE:

Crouse Brothers HVAC, Inc. will perform one annual preventative maintenance service on one air conditioner or air-to-air heat pump. This service will include the following:

1. Check air filter; clean or replace standard, non-high-efficiency air filter as needed. *High-efficiency air filters will be invoiced at our standard material rates.*
2. Check belt, if applicable; adjust or replace as necessary.
3. Check drain and clean as needed.
4. Check indoor and outdoor coils. Clean indoor coil, if needed and *if* cleaning does not require refrigerant reclamation.
5. Check pressures and temperatures.
6. Lubricate outdoor condenser motor and indoor fan motor (if non-sealed bearings), as needed.
7. Check electrical connections.
8. Check sensors (heat pump only).
9. Check thermostat operation.
10. Clean humidifier or air cleaner, if applicable.

OPTION #2: GEOTHERMAL HEAT PUMP PREVENTIVE MAINTENANCE:

Crouse Brothers HVAC, Inc. will perform one annual preventative maintenance service on one geothermal heat pump. This service will include the following:

1. Check air filter; clean or replace standard, non-high-efficiency air filter as needed. *High-efficiency air filters will be invoiced at our standard material rates.*
2. Check belt, if applicable; adjust or replace as necessary.
3. Check drain and clean as needed.
4. Check indoor and outdoor coils. Clean indoor coil, if needed and *if* cleaning does not require refrigerant reclamation.
5. Check pressures and temperatures.
6. Lubricate outdoor condenser motor and indoor fan motor (if non-sealed bearings), as needed.
7. Check electrical connections and sensors.
8. Check thermostat operation.
9. Clean humidifier or air cleaner, if applicable.
10. Maintenance does **not** include the loop and does not include antifreeze for the loop.

OPTION #3: GAS HEATER PREVENTIVE MAINTENANCE:

Crouse Brothers HVAC, Inc. will perform one annual and preventive maintenance service on one gas furnace or boiler. This service will include the following:

1. Clean and service heater.
2. Check air filter; clean or replace standard, non-high-efficiency air filter as needed. *High-efficiency air filters will be invoiced at our standard material rates.*
2. Check belt, if applicable; adjust or replace as necessary.
4. Lubricate motor as needed.
5. Check gas pressure and flame rectification.
6. Check thermostat operation.
7. Clean humidifier or air cleaner, if applicable.

Crouse Brothers HVAC, Inc.

(410) 398-1530 Office

*Air Conditioning · Heating · Commercial Refrigeration
Street*

208 North

(410) 392-6849 Fax

Sales - Service - Installations

Elkton, MD 21921

OPTION #4: AIR CONDITIONER OR HEAT PUMP AND GAS HEATER SYSTEM:

Crouse Brothers HVAC, Inc. will provide one annual preventive maintenance on one gas furnace or boiler and one air conditioner or heat pump. We reserve the right to perform all preventive maintenance during in **one** service visit.

1. Service as in Options #1 and #3.

OPTION #5: OIL HEATER PREVENTIVE MAINTENANCE:

Crouse Brothers HVAC, Inc. will perform one annual preventive maintenance service on one oil furnace or boiler. This service will include the following:

1. Clean oil heater.
2. Check air filter; clean or replace standard, non-high-efficiency air filter as needed. *High-efficiency air filters will be invoiced at our standard material rates.*
3. Check belt, if applicable; adjust or replace as needed.
4. Lubricate motor as needed.
5. Replace oil filter cartridge and nozzle as needed.
6. Check thermostat operation.
7. Clean humidifier or air cleaner, as applicable.

OPTION #6: AIR CONDITIONER OR HEAT PUMP WITH OIL HEATER SYSTEM:

Crouse Brothers HVAC, Inc. will provide one annual preventive maintenance on one oil furnace or boiler and one air conditioner or air-to-air heat pump. We reserve the right to perform all preventive maintenance in **one** service visit.

1. Service as in Options #1 and #5.

ITEMS NOT INCLUDED IN THE ABOVE SERVICES:

1. Refrigerant.
 2. Parts and labor for any repairs of equipment.
 3. Coil cleaning if refrigerant reclamation is required.
 4. Cleaning and maintenance of systems that are excessively dirty due to not having not been properly maintained in the past.
 5. Ductwork, piping, or external wiring inspection, maintenance, or repair.
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Customer is responsible for scheduling preventative maintenance. Preventive maintenance will be scheduled on a first-requested/first-scheduled basis as Crouse Brothers HVAC, Inc.'s maintenance schedule permits. Requests to schedule maintenance visits should be made by April 30th for spring/summer scheduling and by September 30th for fall/winter scheduling to allow more likely accommodation of your scheduling preferences. Crouse Brothers HVAC, Inc. reserves the right to perform preventive maintenance on all covered equipment during *one* service visit.

Please call our office (410-398-1530) for pricing of preventive maintenance contracts for multiple residential systems in one location.

Commercial preventive maintenance and ductless system contracts available upon request.

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DUCTED RESIDENTIAL PREVENTIVE MAINTENANCE CONTRACT

I would like to purchase the following preventive maintenance contract(s):

_____ Option #1: Air Conditioner or Heat Pump Preventive Maintenance Contract

_____ Option #2: Geothermal Heat Pump Preventive Maintenance Contract

_____ Option #: Gas Heater Preventive Maintenance Contract

_____ Option #4: Air Conditioner/Heat Pump with Gas Heat Preventive Maintenance Contract .

_____ Option #5: Oil Heater Preventive Maintenance Contract

_____ Option #6: Air Conditioner/Heat Pump with Oil Heat Preventive Maintenance Contract .

Customer Billing Address:

Service Address, if Different:

Name: _____

Name: _____

Address: _____

Address: _____

Phone: _____ (Home)
_____ (Work)
_____ (Cell)

Phone: _____ (Home)
_____ (Work)
_____ (Cell)

I am enclosing a check in the amount of _____ as payment.

Signature: _____

Customer is responsible for scheduling preventive maintenance.
Preventive maintenance visits will be scheduled as Crouse Brothers HVAC, Inc. service schedule permits.
Preventive maintenance for the cooling season should be requested by the customer by April 30th.
Preventive maintenance for the heating season should be requested by the customer by September 30th.
Preventive maintenance contracts cover only one check and service per piece of equipment and Crouse Brothers HVAC, Inc. reserves the right to perform all preventive maintenance in one annual visit.